

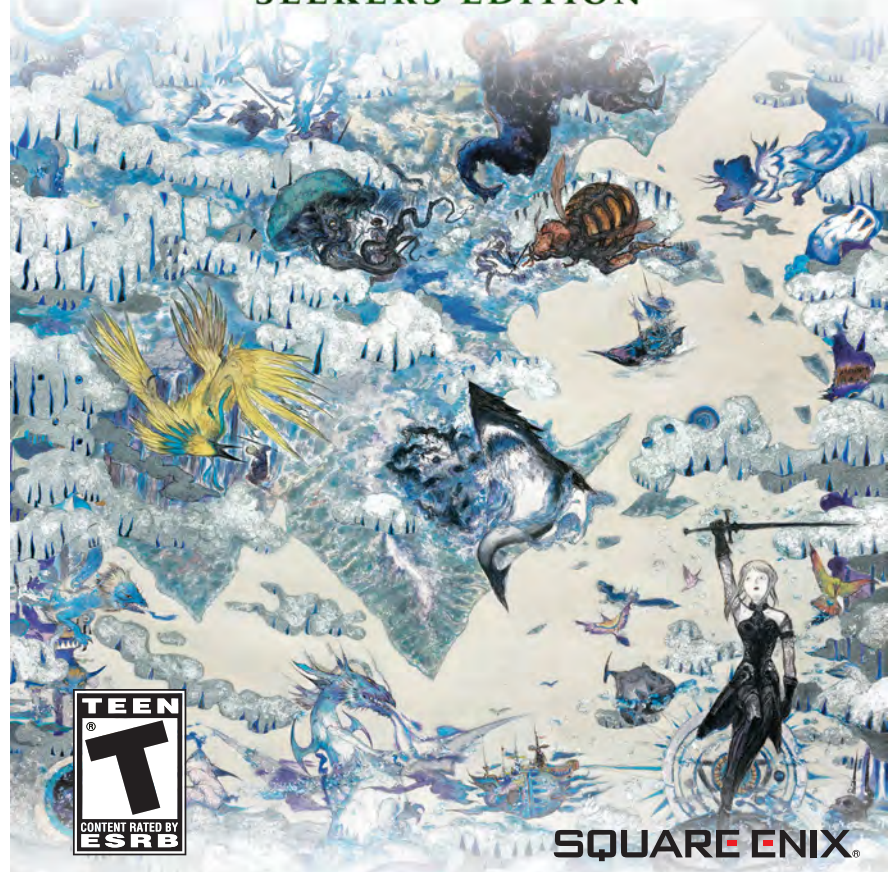


FINAL FANTASY XI

ONLINE

ULTIMATE COLLECTION

SEEKERS EDITION



SQUARE ENIX

SQUARE ENIX, INC. 999 N. Sepulveda Blvd., 3rd Floor, El Segundo, CA 90245

©2001-2013 SQUARE ENIX CO., LTD. All Rights Reserved. FINAL FANTASY, SQUARE ENIX and the SQUARE ENIX logo are registered trademarks or trademarks of Square Enix Holdings Co., Ltd. CHAINS OF PROMATHIA, A CRYSTALLINE PROPHECY, EVIL IN SMALL DOSES, HEROES OF ABYSSEA, THE LEGEND TORN, HER EMPIRE BORN, A MOOGLE KUPO D'ETAT, ODE OF LIFE BESTOWING, RISE OF THE ZILART, SEEKERS OF ADOLIN, SCARS OF ABYSSEA, A SHANTOTTO ASCENSION, TREASURES OF AHT URHGAN, VANADIOL, VISION OF ABYSSEA, WINGS OF THE GODDESS are registered trademarks or trademarks of Square Enix Co., Ltd. 1540110
ILLUSTRATION: ©2012 YOSHITAKA AMANO



SQUARE ENIX

WARNING Before playing this game, read the Xbox 360® console, Xbox 360 Kinect® Sensor, and accessory manuals for important safety and health information. www.xbox.com/support.

Important Health Warning: Photosensitive Seizures

A very small percentage of people may experience a seizure when exposed to certain visual images, including flashing lights or patterns that may appear in video games. Even people with no history of seizures or epilepsy may have an undiagnosed condition that can cause "photosensitive epileptic seizures" while watching video games. Symptoms can include light-headedness, altered vision, eye or face twitching, jerking or shaking of arms or legs, disorientation, confusion, momentary loss of awareness, and loss of consciousness or convulsions that can lead to injury from falling down or striking nearby objects. **Immediately stop playing and consult a doctor if you experience any of these symptoms.** Parents, watch for or ask children about these symptoms—children and teenagers are more likely to experience these seizures. The risk may be reduced by being farther from the screen; using a smaller screen; playing in a well-lit room, and not playing when drowsy or fatigued. If you or any relatives have a history of seizures or epilepsy, consult a doctor before playing.

FINAL FANTASY XI

ONLINE

ULTIMATE COLLECTION

SEEKERS EDITION



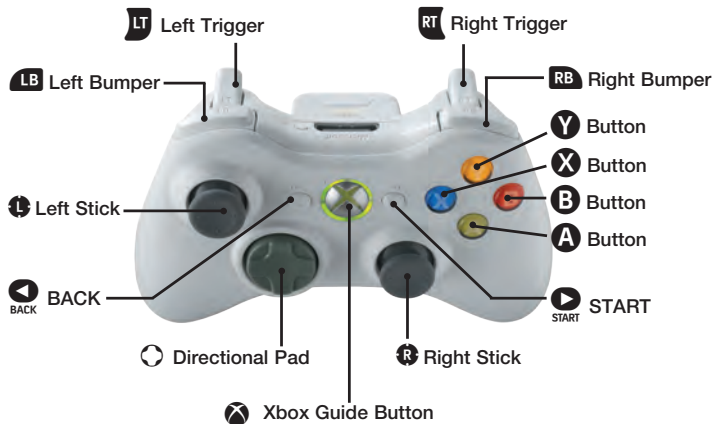
TABLE OF CONTENTS

- 03 GAME CONTROLS
- 05 INSTALLING THE PLAYONLINE® VIEWER
- 06 SQUARE ENIX ACCOUNT REGISTRATION PROCESS
- 07 INSTALLING THE SOFTWARE
- 08 OBTAINING A CONTENT ID
- 09 SERVICES & FEES
- 15 USER AGREEMENTS AND POLICIES
- 21 CUSTOMER SUPPORT
- 22 LIMITED WARRANTY

Registration code can be found in the pamphlet
that came packed with the game

GAME CONTROLS

Xbox 360 Controller



A Button	Confirm
B Button	Cancel
X Button	Open the main menu
Y Button	Select active window
Directional Pad	1. Switch target 2. Move cursor in menus
Left Stick	Move character/When no target selected, click to heal (recover HP/MP)/When target selected, click to lock on target
Right Stick	Move camera/Click to switch between first-person and third-person perspective
Left Trigger	Open macro palette 1
Right Trigger	Open macro palette 2
Right Bumper	Takes a screenshot when all windows are hidden
Left Bumper	When pressed while character is moving, toggles autorun
BACK	Hide/Display all windows
START	Log out to title screen
Xbox Guide Button	Launches the Xbox Guide

USB keyboards



Using a USB keyboard

[Esc]	Cancel (same function as the B button on the Xbox 360 controller)
[Space bar]	Open the input window for text entry
[+] on the numeric keypad	Selects active window, and allows setting of options for each window (same function as the Y button on the Xbox 360 controller)

[-] on the numeric keypad	Open the main menu (same function as the X button on the Xbox 360 controller)
Arrow keys	1. Move camera (same function as the right stick on the Xbox 360 controller) 2. Move cursor in menus
[8], [2], [4], [6] on the numeric keypad	Move character (forward, back, left, and right, respectively)
[7] on the numeric keypad	Toggle between walk and run modes
[*] on the numeric keypad	1. When no target selected, heal 2. When target selected, lock on to target (same function as clicking the left stick on the Xbox 360 controller)
[Scroll Lock]	Hide/Display all windows
[Pause Break]	Quit FINAL FANTASY XI and return to the title screen. (Same function as the START button on the Xbox 360 controller)
[Tab] or [0] on the numeric keypad	1. Switch target 2. Auto-translate function (Tab only)
[Enter] (either key)	1. Confirm 2. Select closest target 3. Talk to NPC 4. Open the action command window (same function as the A button on the Xbox 360 controller)
[7] on the numeric keypad	When pressed while character is moving, toggles autorun
[Shift]	Allows character to strafe while moving in first-person perspective
[Page Up] or [9] on the numeric keypad	Zoom in
[Page Down] or [3] on the numeric keypad	Zoom out
[Home]	Return to default viewpoint

COMMAND SHORTCUTS FOR USB KEYBOARDS

Various command shortcuts are available when using a USB keyboard.

Combining these shortcuts with text commands will allow for smoother gameplay.

[F1]-[F6]	Target party members in the order that they appear in the window in the bottom right area of the screen
[F1]	Target yourself
[F8]	Target the closest NPC ("non-player character"; a character controlled by the computer)
[F9]	Target the closest PC ("player character"; a character controlled by another player)
[F10]	Target the first character in your party's member list
[F11], [F12]	When you are part of an alliance, target the first character in each allied party's member list
[Ctrl], [Alt]	Open a menu containing user-defined macros. Hold down [Ctrl] or [Alt] and press the corresponding macro number to execute the macro.

INSTALLING THE PLAYONLINE® VIEWER

- 1 Insert the PlayOnline/FINAL FANTASY XI ULTIMATE COLLECTION disc to launch the setup menu. Follow the onscreen instructions and proceed to the next step.
- 2 Before installing the PlayOnline Viewer, The PlayOnline Viewer Software License Agreement will appear. Read through the agreement carefully, and select “Accept” if you agree to all its terms. The PlayOnline Viewer installation process will now begin. Please do not open the disc tray or press the power button during installation.
 - a. If you select “Decline,” you will be unable to use PlayOnline.
 - b. The window’s display can be scrolled by using either the LB/RB buttons or the arrow keys.
- 3 After installation is complete, the PlayOnline Viewer will restart and the version update screen will be displayed. Follow the onscreen instructions to install the version update.
 - a. After the version update, proceed to “The Registration Process” on the next page.
 - b. Please do not remove the disc.

VERSION UPDATES

PlayOnline is an online service, and as such, its contents are continually updated online. Upon logging into PlayOnline, the PlayOnline Viewer will automatically begin a search for the newest software version, and will display the Version Update screen if a newer version is available. Select “Update” to download and install the newest version. Version updates may be necessary for each of PlayOnline’s contents. Please follow the onscreen instructions to install these updates.

SQUARE ENIX ACCOUNT REGISTRATION PROCESS

A Square Enix Account is required to play FINAL FANTASY XI. If you already have a Square Enix Account, you do not need to register a separate one. In order to obtain a Square Enix Account, you will need an internet connection and a web browser.

1. **Access the following URL:** <http://www.square-enix.com/na/account/>
 - a. Click on the “Square Enix Account Register new account” and follow the on-screen instructions.
2. **Enter your email address**
 - a. Enter your email address and once you have finished entering your information, select “Next”.
3. **Follow the on-screen instructions**
 - a. Enter your name, address, and a password of your choice. Once you have finished entering your information, select “Next”.
4. **Entering details**
 - a. In order to play FINAL FANTASY XI, entering all of the details for your Square Enix Account is required. If you have not entered the details for your Square Enix Account, then you will need to select the Crysta payment option in order to play FINAL FANTASY XI.
5. **Square Enix Account Management System**
 - a. Once you have agreed to the Crysta usage agreement, log-in to the Square Enix Account Management System using your Square Enix ID and Password.
 - b. Afterwards, you will be able to select a payment method, enter registration codes and edit any services through the Square Enix Account Management System.
 - c. Next, please agree to the End-User-License Agreement.

Service Account Agreement

These steps will ensure you to agree to the PlayOnline and FINAL FANTASY XI Service Accounts. Anything related to Service Accounts, will be managed through the Square Enix Account Management System.

1. **Log-in to the Square Enix Account Management System**
 - a. After you have logged-in, under the “Services and Options” menu, select “Select Service.”
 - b. In the list of services, select “PlayOnline / FINAL FANTASY XI”
2. **Registering the Service**
 - a. Select “PlayOnline” on the Service screen and follow the on-screen instructions.
 - b. In order to complete the registration, you must provide the 20 digit registration code found in the pamphlet that came packaged with the game.
3. **Registering service and contents for FINAL FANTASY XI**
 - a. Once you enter the registration code all of the associated services and contents will be displayed. You will be able to select all services and contents at once with Ultimate Collection Seekers Edition.
4. **Completing the registration process**
 - a. The PlayOnline registration process is complete after you have agreed to the usage terms.
 - b. Next, you will need to register a “Character” to play FINAL FANTASY XI under the “List Options Continued Automatically” menu.

INSTALLING THE SOFTWARE

First, make sure that you can answer yes to the following questions:

- Have you installed the PlayOnline software on your hard disk drive?
- Have you completed the PlayOnline registration process?
- Have you logged in to PlayOnline and are able to use it without any problems?

You are now ready to install FINAL FANTASY XI on your hard disk drive.

1. Turn on the Xbox 360 and insert the PlayOnline/FINAL FANTASY XI ULTIMATE COLLECTION disc. Start PlayOnline.
2. Move the pointer to the "Install" selection on the menu and press the confirm button. Next, move the pointer to "FINAL FANTASY XI" and press the confirm button.

In this manual, the "confirm button" refers to either the **A** button on the controller or the [Enter] key on the keyboard. The "cancel button" refers to either the **B** button on the controller or the [Esc] key on the keyboard.

- ❖ The time required for installation may differ from user to user. Please wait for the installation to finish before initiating any other operations.

3. On the "Software Installation" screen, move the pointer to "Next" and press the confirm button.
4. Read the Software License Agreement. If you agree to its terms, move the pointer to "Accept" and press the confirm button. If you do not agree, move the pointer to "Decline" and press the confirm button.
 - ❖ If you do not accept the Software License Agreement, you will not be able to play FINAL FANTASY XI.
5. On the "Begin Installation" screen, move the pointer to "Install" and press the confirm button. When you see the words "Press any button," press any button on the controller or keyboard.

- ❖ **You cannot play FINAL FANTASY XI by simply installing the software. You must also obtain a Content ID; please refer to the next page.**

OBTAINING A CONTENT ID

In order to enjoy games such as FINAL FANTASY XI, you must first obtain a corresponding Content ID. A Content ID allows you to create a personalized character. You will have to obtain a Content ID for every character you wish to create. Let's try logging into the Square Enix Account Management System and obtaining a Content ID.

1. Once you have finished the installation process, log-in to the Square Enix Account Management System (<https://secure.square-enix.com/account>).
2. Under the Services and Options section in the left side menu, select 'Select Service'. Then, select PlayOnline / FINAL FANTASY XI.
3. To obtain the Content ID, under 'Active Service Accounts', select 'Options List'. Then, select 'Add new options'.
4. Read and agree to the terms by clicking on the 'Next' button. Then, select your payment option and subscription period and then click on the 'Next' button.
5. Select how many Content IDs (characters) you wish to activate then click on the 'Next' button
6. Review your purchases and once satisfied, confirm your purchase by clicking on the 'Add options' button

SERVICES & FEES

• Free Services

You can enjoy basic services such as chat, e-mail, and the Friend List free of charge.

• Fee-Based Services

Monthly subscription fees are required for fee-based services such as FINAL FANTASY XI. These "Content ID fees" are applied toward Content IDs obtained for each fee-based service. Details on billing can be viewed from Service & Support.

- ❖ Even if a Content ID is obtained in the later half of a month, a monthly fee will be incurred for the entire month. Monthly fees are not pro-rated (exception being the month in which the 30-Day free trial ends).
- ❖ PlayOnline registration requires that you use either Visa or Mastercard to pay for services.

About the Free Trial Period

Each fee-based service comes with a 30-day free trial period. No billing will take place during this time. The length of this free trial period or service fee's prices may change at any time without notice.

Statements

The Square Enix Account Management System will issue monthly statements detailing the Content IDs or any other automatically continuous options. You can also review the details of the charges within the Square Enix Account Management System by using the method described below:

1. Log into the Square Enix Account Management System (<https://secure.square-enix.com/account>)
2. Under the Payment and Services Fees options in the left side menu, select 'Review Service Fees'. Then, select the month you wish to review the fees for and the service fees for the selected month will be shown.

Declined Payment

If we are declined payment for a charge, either in whole or in part, from the company providing your method of payment, your access to PlayOnline services will be automatically suspended. Your access will also be suspended if we issue a refund on a past payment we have already received, either in whole or in part, to the company providing your method of payment (i.e. a "charge back"). When you next attempt to log in to PlayOnline, a message will notify you of the suspension and briefly explain the reason. If you were unaware of the circumstances behind your account suspension, please contact the company providing your method of payment before contacting the PlayOnline customer support.

To restore your access, you must first pay the amount that is overdue. You can do this by either registering a new payment method (such as a different credit card) or reregistering the current payment method once you have resolved your issues with the company providing it. To do either, please follow the instructions in the message displayed when you attempt to log into PlayOnline.

SERVICES & FEES

CAUTION! About Registration Codes and PlayOnline IDs

*Only one PlayOnline ID may be obtained per registration code.

*A PlayOnline ID is necessary to log in to PlayOnline.

*Content IDs are associated with a PlayOnline ID and cannot be transferred to another PlayOnline ID.

Unsubscribing and Reactivating a PlayOnline account

You will be unable to use PlayOnline, including all PlayOnline services, from the day after you have unsubscribed. All obtained Content IDs will automatically be cancelled simultaneously with your unsubscription.

To unsubscribe from PlayOnline:

1. Log into the Square Enix Account Management System (<https://secure.square-enix.com/account>).
2. Under the Services and Options in the left side menu, select 'Select Service'. Then, select PlayOnline / FINAL FANTASY XI.
3. Under the Active Service Accounts options, click on the 'Cancel Service' button

To reactivate your PlayOnline account:

1. Log into the Square Enix Account Management System (<https://secure.square-enix.com/account/>)
2. Under the Services and Options in the left side menu, select 'Select Service'. Then, select PlayOnline / FINAL FANTASY XI
3. Under the Cancelled Service Accounts option, click on the 'Reactivate Service' button

Canceling a Content ID

After cancelling a Content ID, you will no longer be able to use that Content ID's character data from the first day of the following month (or, in the case of free trial periods, from the next day). Even if you cancel all of your Content IDs, as long as you do not unsubscribe from PlayOnline, you will be able to use PlayOnline's basic services (PlayOnline's Friends List, mail, information pages, etc.). Once you have cancelled a Content ID, you will no longer be billed.

You can cancel a Content ID from the Square Enix Account Management System by following the steps described below:

1. Log into the Square Enix Account Management System (<https://secure.square-enix.com/account/>)
2. Under the Services and Options in the left menu, select 'Select Service'. Then, select PlayOnline / FINAL FANTASY XI.
3. Under the Active Service Accounts options, click on the 'Options List' button
4. Under the 'Active Options', select the Content ID(s) you wish to cancel. Then, click on the 'Cancel' button.
5. Review and agree to the terms by clicking on the 'Next' button. Then, click on the 'Cancel Options' button.
6. Click on the 'Done' button to complete the process

SERVICES & FEES

Reactivating a Content ID

A Content ID can be reactivated within 3 months after the Content ID has been cancelled. Even after this period has been exceeded, it is possible to reactivate the Content ID through the "Character Reactivation Service."

- A Content ID cannot be reactivated within the month it was cancelled

You can reactivate a Content ID by following the steps described below:

1. Log into the Square Enix Account Management System (<https://secure.square-enix.com/account/>)
2. Under the Services and Options in the left menu, select 'Select Service'. Then, select PlayOnline / FINAL FANTASY XI.
3. Under the Active Service Accounts option, click on the 'Options List' button.
4. Under Options Cancelled/To Be Cancelled, select the Content ID(s) you wish to reactivate. Then, click on the 'Reactivate' button.
5. Read and agree to the terms by clicking on the 'Next' button. Then, click on the 'Reactivate' button.
6. Click on the 'Done' button to complete the reactivation of your Content ID.

Adding a new PlayOnline member account to PlayOnline

After you have completed the installation, registration and purchased a Content ID, the next step is to add your membership to PlayOnline. To add a new member to PlayOnline, follow the steps described below:

1. From the PlayOnline Viewer, click on 'Add Member'
2. Enter a member name and PlayOnline ID. Then, set the password option to 'Save' and enter your PlayOnline password.
3. Enter your Square Enix Account ID. Then, click on the 'Register' button
4. To confirm your membership registration, click on the 'Yes' button.

You've successfully registered a new member to PlayOnline.

Logging into PlayOnline

After you have added your member profile to PlayOnline, you can now select the member profile and log into PlayOnline. To log into PlayOnline, follow the steps described below:

1. Select the Member Profile you wish to log into PlayOnline with. Then, click on the 'Log In' button.
2. Enter your Square Enix Account password. Then, click on the 'Connect' button.

You have now successfully logged in and can access the various features within PlayOnline.

As the eighth century came to a close, so did the islands' old regime. The royal family, in partnership with the eleven knightly orders, agreed to abolish imperial rule...from which arose the Sacred City of Adoulin.

The rate at which it developed astounded all. In the blink of an eye, Adoulin had become a maritime metropolis, its mercantile prowess rivaling even Jeuno's.

The hustle and bustle of the commoners' district in the west – Adoulin's center of trade and pioneering hub – serves as a stark contrast to the refined, stoic castle in the east. It is upon this urban landscape that adventurers will first leave their mark...in the next chapter of Vana'diel's history.



USER AGREEMENTS AND POLICIES

FINAL FANTASY® XI / PLAYONLINE® VIEWER
Software License Agreement

SQUARE ENIX FINAL FANTASY XI REFUND POLICY FOR U.S AND CANADA

The following License Agreement is a binding, legal agreement between SQUARE ENIX® and you and governs your use of the Licensed Software. If at any time you do not agree to be bound by these terms and conditions, you must immediately cease using the Licensed Software. Please contact your place of purchase for return, refund, or exchange subject to the return and exchange policy of the retailer. If:

- (a) your place of purchase is unwilling to accept returns or exchanges of opened software AND
- (b) you have not accepted this Agreement during the installation process AND
- (c) you have not entered the Registration Code contained within the Licensed Software packaging AND
- (d) it has been less than 30 days since you purchased the software, AND
- (e) you purchased your copy of the Licensed Software in, and are currently located in, the United States or Canada,

THEN you may contact your Region's SQUARE ENIX affiliate and request a full refund of your purchase price for the Licensed Software, not including taxes or shipping and handling charges. Please note that any refund is discretionary and will be contingent upon SQUARE ENIX's receipt of a copy of your receipt and the complete undamaged Licensed Software package and confirmation that the Registration Code contained inside has not been used. If you downloaded the Licensed Software from an authorized digital distributor, you do not need to send any physical package.

IMPORTANT NOTICE: Where Registration Code is required to install the Licensed Software and/or to access any on-line or multiplayer gameplay, this cannot be reproduced or replaced. It is the responsibility of the original purchaser to keep this Registration Code secure. Lost, stolen or damaged Registration Codes cannot be replaced.

THIS VERSION OF THIS LICENSE AGREEMENT IS EFFECTIVE AND BINDING ON ALL USERS OF THE LICENSED SOFTWARE. THE TERMS IN THIS LICENSE AGREEMENT SUPERCEDE ANY CONFLICTING TERMS CONTAINED IN THE SOFTWARE PACKAGE OR ANY PREVIOUS VERSION OF THIS LICENSE AGREEMENT. THE MOST CURRENT VERSION OF THIS LICENSE AGREEMENT IS AVAILABLE FOR REVIEW ONLINE AT WWW.PLAYONLINE.COM

Your particular attention is drawn to the data ownership provision in Section 2.3 and limitation of liability provisions in Article 4.

By checking the box next to the statement "I accept the terms of the license agreement" or "I accept the terms of the above agreement(s)" you declare that you have read this License Agreement, you understand the terms of this License Agreement, and you agree to be bound by this License Agreement on behalf of yourself and, if you are a Minor, on your behalf by your parent or legal guardian. If you do not agree to be bound by the terms of this License Agreement, check the box next to the statement "I do not accept the terms of the license agreement" or "I do not accept the terms of the above agreement(s)" and click the "Cancel" or "Back" button and the Licensed Software will not be loaded onto your computer or game console (as applicable). If you are already a subscriber, you will be directed to a webpage in which you will be instructed to cancel your game subscription, effective immediately upon completion. In this Agreement, "Minor" means that you are aged between 13 and 17 for the America Region and the EMEA Region and under 20 for the Japanese Region.

Introduction.

This License Agreement is between Square Enix, and you ("You"), a licensee of the Licensed Software and all accompanying Documentation.

For purposes of all of your contractual relationships concerning the Game, "SQUARE ENIX" refers to the SQUARE ENIX affiliate for your geographic "Region", with which you are first entering into this License Agreement for so long as you use the Licensed Software. You are not entering into any contractual or other relationship with any other SQUARE ENIX affiliate as a result of your use of the Licensed Software or the Service under this License Agreement. Note: If SQUARE ENIX determines that you have intentionally provided improper information to SQUARE ENIX such that you are registered in the wrong Region, SQUARE ENIX reserves the right to either (a) transfer your account to the proper Region, subject to the rules, agreements and fees for that Region, or (b) terminate your account, without recourse.

- (a) For the American Region, "SQUARE ENIX" means Square Enix, Inc.

USER AGREEMENTS AND POLICIES

You are in the "American Region" if you are located in: North America, South America, Central America, American Samoa, Guam, the United States Minor Outlying Islands and the Caribbean (excluding Cuba).

- (b) For the EMEA Region, "SQUARE ENIX" means Square Enix Ltd.

You are in the "EMEA Region" if you are located in: Aland Islands, Albania, Algeria, Andorra, Angola, Australia, Austria, Bahrain, Bangladesh, Belarus, Belgium, Bhutan, Bosnia and Herzegovina, Botswana, Bouvet Island, British Indian Ocean Territory, Brunei Darussalam, Bulgaria, Burundi, Cameroon, Central African Republic, Chad, Christmas Island, Cocos (Keeling) Island, Comoros, Congo and the Democratic Republic of Congo, Cook Islands, Croatia, Cyprus, Czech Republic, Denmark, Djibouti, Egypt, Equatorial Guinea, Eritrea, Estonia, Ethiopia, Faroe Islands, Fiji, Finland, France, French Guiana, French Polynesia, French Southern Territories (South Pacific), Gabon, Georgia, Germany, Gibraltar, Greece, Greenland, Guernsey, Holy See/Vatican City State, Hungary, Iceland, India, Ireland, Isle of Man, Israel, Italy, Jersey, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyz, Latvia, Lesotho, Liechtenstein, Lithuania, Luxembourg, Macedonia, Madagascar, Malawi, Maldives, Malta, Mauritania, Mauritius, Mayotte, Monaco, Mongolia, Montserrat, Morocco, Mozambique, Namibia, Nepal, Netherlands, New Caledonia, New Zealand, Norfolk Island, Norway, Oman, Pakistan, Papua New Guinea, Poland, Portugal, Qatar, Reunion, Romania, Russian Federation, Saint Helena, Samoa, San Marino, Saudi Arabia, Serbia, Seychelles, Slovakia, Slovenia, South Africa, Spain, Swaziland, Sweden, Switzerland, Tajikistan, Tanzania, Timor-Leste, Tokelau, Tonga, Tunisia, Turkey, Turkmenistan, Ukraine, United Arab Emirates, United Kingdom, Yemen, Zambia.

- (c) For the Japanese Region, "SQUARE ENIX" means Square Enix Co., Ltd.

You are in the "Japanese Region" if you are located in: Japan.

For good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, you agree as follows:

Article 1: Definitions

1.1 "Documentation" means those user manuals, specifications documents and other instructional materials related to the Licensed Software (whether written or electronic) that are provided by SQUARE ENIX or otherwise made available to Users.

1.2 "Game" means the FINAL FANTASY XI online game program embodied in the Licensed Software provided to you hereunder, together with any additional features or functionality of such online game that may be available to users of the Service, including, without limitation, patches, add-ons, expansion packs and updates.

1.3 "License Agreement" means this FINAL FANTASY XI Software License Agreement, which must be accepted by you (or by your parent or legal guardian on your behalf if you are a Minor) prior to any use of the Licensed Software.

1.4 "Licensed Software" means the FINAL FANTASY XI software and PlayOnline® Viewer, as embodied on any one or more discs or other media provided to you, or as incorporated into any one or more electronic files provided to you, together with any updates, additions, or modifications thereto that SQUARE ENIX may elect (in its sole discretion) to provide or make available to you from time to time.

1.5 "User Agreement" means the FINAL FANTASY XI User Agreement, which must be accepted by you (or by your parent or legal guardian on your behalf if you are a Minor) prior to any use of the Service.

1.6 "Privacy Policy" means SQUARE ENIX's current Online Privacy Policy for your Region, which may be accessed at www.FINALFANTASYXI.com and within the Service at any time the terms of which are incorporated into this License Agreement in full.

1.7 "Registration Code" means all or any unique and non-transferrable registration code provided with the Licensed Software, which should be inputted by you during the installation process in accordance with the instructions provided with the Game.

1.8 "Service" means the online entertainment service offered by SQUARE ENIX in conjunction with the Game, which includes the various services incorporated therein or offered in connection therewith (including, but not limited to, online games).

- 1.9 "Square Enix ID Agreement" means the Square Enix Account Terms of Use.

1.10 "Users" means users of the Service; subject to the requirement that any Minor must have the express authorization of a parent or legal guardian. For the American Region and the EMEA Region, children under the

USER AGREEMENTS AND POLICIES

age of 13 are not permitted to use the Service at this time.

Article 2: Grant of License

2.1 License Grant. Contingent upon your acceptance of and compliance with the terms of this License Agreement and the User Agreement, SQUARE ENIX hereby grants you the limited, personal, nonexclusive, non-transferable, revocable license during the term of this License Agreement to install and use the Licensed Software only for your own personal use (i.e., not for the use of roommates or family members) on your own computer or game console (as applicable) and to use the Documentation solely in connection with your use of the Licensed Software and not for any commercial purpose. This license does not include any grant of property rights to you, including ownership of the Licensed Software. This license does not provide you with access to and usage of the Service unless you abide by all of the terms of this License Agreement and the User Agreement, including any fees due as set forth therein.

2.2 Term and Termination. This License Agreement will commence when you indicate your acceptance of its terms and conditions and install the Licensed Software. Your rights under Section 2.1 will immediately and automatically terminate upon your breach of any provision of this License Agreement, the User Agreement, or the Square Enix ID Agreement. Any use of the Game results in a permanent or temporary copy of portions of the Software to be made on your computer or game console. In the event of termination, you must destroy all copies of the Licensed Software and all of its component parts including any Licensed Software stored on the hard disk of any computer or game console. If you continue to use the Licensed Software after your right to do so has been terminated, you acknowledge that you are engaging in copyright infringement.

2.3 Ownership. SQUARE ENIX (and, to the extent applicable, its licensors) owns and shall retain all right, title and interest in and to the Service, the Licensed Software and all Documentation, and will be the sole owner of any and all data you generate through your use of the Service or the Licensed Software, including but not limited to, accounts, character attributes, statistics and assets. SQUARE ENIX owns all computer code, titles, themes, objects, characters, character names, animations, processes, likenesses, musical compositions and recordings, storylines, environments, buildings, artwork, sounds, and other intellectual property contained within the Licensed Software and Service. You receive only those limited rights to access and use the Licensed Software and all Documentation set forth herein.

PLEASE READ CAREFULLY: YOU DO NOT OWN YOUR ACCOUNT OR CHARACTER, OR HAVE ANY PROPERTY RIGHTS TO YOUR CHARACTER OR ITS VIRTUAL ASSETS OR DATA, ALL OF WHICH YOU AGREE ARE MONETARILY WITHOUT VALUE. YOU MAY NOT SELL, RENT, OR REPRODUCE ANY CHARACTER OR ANY VIRTUAL ASSETS ASSOCIATED WITH SUCH CHARACTER OR WITH ANY ACCOUNT CONTROLLED BY YOU FOR ANY COMMERCIAL PURPOSE. IF YOU DO SO, THIS LICENSE IS IMMEDIATELY TERMINATED.

THE LICENSED SOFTWARE AND THE DOCUMENTATION ARE PROTECTED BY INTERNATIONAL COPYRIGHT AND TRADEMARK LAWS, AND INTERNATIONAL TREATIES, AND INCLUDE TRADE SECRETS. UNAUTHORIZED REPRODUCTION OR DISTRIBUTION OF THE LICENSED SOFTWARE IS SUBJECT TO CIVIL AND CRIMINAL PENALTIES. SQUARE ENIX, FINAL FANTASY and FFXI are registered trademarks or trademarks of Square Enix Co., Ltd. or Square Enix Holdings Co., Ltd. and may not be reproduced, altered, or used in any way without the prior, written consent of SQUARE ENIX.

2.4 Restrictions. To the maximum extent permitted by law, you may not: (a) modify, reverse engineer, decompile, "hack," or disassemble the Licensed Software; (b) rent, lease, sublicense, distribute, or transmit the Licensed Software to any third party; (c) rent, lease, sell, distribute or transmit or otherwise transfer your user or other account related information relating to the Service (including without limitation your Registration Code, any User identification provided to you or password information) (d) make any copy of or otherwise reproduce the Licensed Software; (e) infringe any copyright, trademark rights, or any other intellectual property rights of SQUARE ENIX or its licensors or, (f) use the Licensed Software to provide service bureau or time-sharing services (e.g., cybercafes), or for any other commercial purpose. The Licensed Software is for your personal use only and may not be copied, leased, or made available for use by others.

2.5 Ownership of Derivative Works. You acknowledge and agree that any authorized or unauthorized derivative works of the Licensed Software, or the Documentation, are the sole and exclusive property of SQUARE ENIX. To the furthest extent permissible in the relevant jurisdiction, you hereby irrevocably assign to SQUARE ENIX all right (for the Japanese Region only, including those rights set forth in articles 27 and 28 of Japanese Copyright Law), title, and interest in and to any and all such authorized or unauthorized derivative works of the Licensed Software created by you or on your behalf. SQUARE ENIX reserves its right, in its sole discretion, to request that any such derivative works possessed or otherwise controlled by you be delivered to SQUARE ENIX or be destroyed.

2.6 Patches and Updates. SQUARE ENIX will deploy patches, updates and modifications to the Licensed Software that must be installed for you to continue to use the Licensed Software. You hereby consent to SQUARE ENIX deploying these without providing you with notice in each instance. You also acknowledge and agree that any and/or all patches, updates and modifications to the Licensed Software may be provided to

USER AGREEMENTS AND POLICIES

you from other Users' computers or game consoles (as applicable) through peer-to-peer communications ("Peer-to-Peer Update"). Your IP address may be inadvertently disclosed to other Users through Peer-to-Peer Update and SQUARE ENIX reserves the right to collect the log data of Peer-to-Peer Update for system maintenance purposes.

2.7 Right to Change or Terminate the Service. The Service is provided by SQUARE ENIX for so long as SQUARE ENIX wishes to operate the Service in its sole discretion. The Service may be modified, suspended, restricted, or terminated, or otherwise discontinued by SQUARE ENIX without liability to you.

2.8 Changes to the Agreement. SQUARE ENIX reserves the right, at its sole discretion, to change, modify, add to, supplement or delete any of the terms and conditions of this License Agreement at any time. If any future changes to this License Agreement are unacceptable to you, you may terminate this License Agreement by uninstalling the Software and destroying your copy. Your installation and use of any of SQUARE ENIX's updates or modifications to the Licensed Software or Service following notice of changes to this Agreement will demonstrate your acceptance of any and all such changes.

Article 3: User Responsibilities

3.1 Service Access. You are solely responsible for obtaining and maintaining, at your own expense, all equipment (such as modems, computers or video game consoles) and communications services (including, without limitation, Internet access) necessary to access the Service and use the Licensed Software, and for ensuring such equipment and services are compatible with all requirements of the Service and Licensed Software.

3.2 Personal Information Management. You understand that your use of the Licensed Software in connection with the Service will require that you disclose to SQUARE ENIX certain personally identifiable information, and that such information is subject to SQUARE ENIX's Privacy Policy, which contains important information on how SQUARE ENIX collects and uses information from you. You understand that it is your sole responsibility to review the Privacy Policy from time to time for any changes or revisions thereto. Data submitted by you in Europe will be subject to the EMEA Region Privacy Policy in the form of <http://www.square-enix.com/eu/en/privacy/> and by clicking the "Yes" button you unconditionally and irrevocably agree to the terms of the Privacy Policy as varied and/or amended from time to time.

3.3 Indemnification. You will indemnify, defend, and hold SQUARE ENIX harmless against any and all claims, suits, actions, expenses, attorney fees and other legal fees and costs arising from your use of the Licensed Software (whether alone or in connection with the Service) and relating to (a) your breach of any provision of this License Agreement, or the inaccuracy of any of your representations made in this Agreement or made in connection with your registration of any SQUARE ENIX product or Service; (b) your violation or infringement of any proprietary or privacy rights of SQUARE ENIX, its affiliates, or any third party; or (c) any third-party claims arising out of or relating to your use of the Licensed Software (whether alone or in connection with the Service).

Article 4: Disclaimer and Limitation of Liability

4.1 Limited Warranty. SQUARE ENIX warrants to the original purchase of the Licensed Software that the physical media containing the Licensed Software (which includes any replacement physical media provided under this Limited Warranty) will be free from defects in materials and workmanship for a period of ninety (90) days from the date of purchase (the "Warranty Period"). SQUARE ENIX's entire liability and your exclusive remedy under this Limited Warranty shall be, at Square Enix's option, repair or replacement, without charge, of the whole or affected portion of any Licensed Software that proves to be defective in material or workmanship during this Warranty Period. Please see the Documentation provided in the Licensed Software for more details.

4.2 Disclaimer. You understand and acknowledge that your use of the Licensed Software (whether alone or in connection with the Service) may result in unpredictable damage or loss to you, including, without limitation, computer damage or unexpected results or loss of data, including character and account loss. All products and services relating to this Agreement, including, without limitation, the Licensed Software and the Documentation, are provided "AS IS" without warranty of any kind except as explicitly set forth therein. TO THE MAXIMUM EXTENT PERMITTED BY LAW, SQUARE ENIX EXPRESSLY DISCLAIMS ANY AND ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, REGARDING THE LICENSED SOFTWARE AND YOUR USE THEREOF, INCLUDING (BUT NOT LIMITED TO) ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NONINFRINGEMENT. SQUARE ENIX MAKES NO PROMISE OR OTHER WARRANTY THAT THE LICENSED SOFTWARE WILL WORK PROPERLY WITH ANY PERIPHERAL DEVICE, INCLUDING, BUT NOT LIMITED TO, MEMORY CARD(S), NETWORK ADAPTORS AND MODEMS. SQUARE ENIX does not warrant that the Licensed Software will meet your expectations or requirements, or that the operation of the Licensed Software will be uninterrupted or error free. The entire risk as to the quality and performance of the Licensed Software is with you.

USER AGREEMENTS AND POLICIES

4.3 Limitation of Liability.

(a) You are not entitled to receive damages from SQUARE ENIX for any claim arising out of or relating to this Agreement, your use of the Licensed Software (whether alone or in connection with the Service), or loss of data, or loss of access to the Service, or to any materials or services provided by any third party in connection with your use of the Licensed Software. In addition, in no event will you be entitled to obtain any injunctive relief or otherwise enjoin, restrain, or otherwise interfere with SQUARE ENIX or with the distribution, operation, development, or performance of the Licensed Software the Game or any related products.

(b) THE FOLLOWING SUB-CLAUSE 4.3(b) SHALL ONLY APPLY TO USERS IN THE AMERICAN REGION AND EMEA REGION: IN NO EVENT SHALL SQUARE ENIX BE LIABLE TO YOU OR TO ANY THIRD PARTY FOR ANY DAMAGES WHATSOEVER ARISING OUT OF OR RELATING TO YOUR USE OR INABILITY TO USE THE LICENSED SOFTWARE OR THE SERVICE, INCLUDING WITHOUT LIMITATION ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, OR DAMAGES FOR LOSS OF DATA, LOST PROFITS, OR LOST BUSINESS OPPORTUNITIES, REGARDLESS OF THE LEGAL THEORY UNDER WHICH SUCH DAMAGES ARE SOUGHT, AND EVEN IF ADVISED IN ADVANCE OF THE POSSIBILITY OF SUCH DAMAGES.

(c) WITHOUT LIMITING SUB-CLAUSE 4.3(b) ABOVE IN NO EVENT WILL SQUARE ENIX'S TOTAL LIABILITY ARISING OUT OF OR IN CONNECTION WITH THIS AGREEMENT OR WITH ANY PRODUCTS OR SERVICES PROVIDED HEREUNDER EXCEED THE HIGHEST AMOUNT PAID BY YOU IN A SINGLE MONTH TO SQUARE ENIX AS YOUR SUBSCRIPTION FEE FOR USE OF THE SERVICE AND/OR ANY RELATED PRODUCTS OR SERVICES INCLUDING WITHOUT LIMITATION THE LICENSED SOFTWARE.

(d) Nothing in this License Agreement shall limit or exclude SQUARE ENIX's liability to Users in the European Union for negligence for death or personal injury to the extent such exclusion or limitation is unlawful, unenforceable or void under any applicable law.

(e) Certain jurisdictions do not permit the warranty disclaimers or limitations on liability set forth in this clause 4.3. Nothing in this clause 4.3 shall affect your statutory rights which may vary from jurisdiction to jurisdiction.

4.4 Consent to Disclosure. In order to protect SQUARE ENIX's staff and customers, SQUARE ENIX may cooperate with government law enforcement with or without the receipt of a formal subpoena or search warrant. You acknowledge and consent that SQUARE ENIX may provide your electronic communications and data, including emails and chat logs, to such government authorities, without any liability to you or any third party.

Article 5: General Terms

5.1 Informal Dispute Resolution. It is SQUARE ENIX's goal to informally resolve legitimate consumer disputes without resort to formal litigation. Therefore, prior to filing any formal legal action against SQUARE ENIX, you agree to make good faith attempt to informally resolve your grievance by sending a detailed letter with current contact information by Registered Mail or Overnight Delivery to the SQUARE ENIX office in your Region. You agree to allow SQUARE ENIX 30 days to contact you to attempt to resolve the dispute. If you file a formal legal action without abiding by Section 5.1 and the action is unsuccessful, you agree that you will be responsible for SQUARE ENIX's costs and reasonable attorney's fees incurred as a result of the unsuccessful action. The addresses are as follows:

(a) American Region: Square Enix, Inc., 999 North Sepulveda Blvd., 3rd Floor, El Segundo, CA 90245 USA. Attention: Legal Department

(b) EMEA Region: Square Enix Ltd., Company No. 01804186 Wimbledon Bridge House, 1 Hartfield Road, Wimbledon, London SW19 3RU UNITED KINGDOM
Attention: Legal Department

(c) Japanese Region: Square Enix Co., Ltd., Shinjuku Eastside Square, 6-27-30 Shinjuku, Shinjuku-ku, Tokyo 160-8430 JAPAN
Attention: Contact Point of FINAL FANTASY XI

5.2 Governing Law and Jurisdiction.

(a) For American Region Users: This License Agreement and any related dispute or claim (contractual or non-contractual) shall be governed by and construed in accordance with California law, without reference to its rules regarding conflicts of law, unless the statutory law of a jurisdiction outside of North America requires local law to apply.

(b) For EMEA Region Users: This License Agreement and any related dispute or claim (contractual or non-contractual) shall be governed by and construed in accordance with English law. Each party irrevocably submits for all purposes in connection with the License Agreement (including any such dispute or claim) to the exclusive jurisdiction of the English courts for any action, suit or proceeding arising out of or relating to this License Agreement or the Licensed Software, except that nothing in this License Agreement shall limit Square Enix Ltd.'s right to bring any action against any part in any other court of competent jurisdiction

USER AGREEMENTS AND POLICIES

nor shall the bringing of such action in one or more jurisdictions preclude the bringing of any other such actions for any other jurisdiction (whether concurrently or not) to the extent permitted by law of such other jurisdiction.

(c) For Japanese Region Users: This License Agreement shall be governed by and construed in accordance with the laws of Japan, without reference to its rules regarding conflicts of law. Each party hereto hereby irrevocably submits and consents to the sole and exclusive jurisdiction of the courts of Tokyo Districted Court of Japan for the first instance for any action, suit or proceeding arising out of or relating to this License Agreement or the Licensed Software.

5.3 Severability. If any sentence or any provision of this License Agreement is determined by any court of competent jurisdiction to be invalid or unenforceable, such sentence or provision will be interpreted to the maximum extent to which it is valid and enforceable, all as determined by such court in such action, and the remaining sentences and provisions of this License Agreement will, nevertheless, continue in full force and effect without being impaired or invalidated in any way.

5.4 No Waiver. No waiver by SQUARE ENIX of any term, provision or condition of this License Agreement, whether by conduct or otherwise, in any one or more instances, shall be deemed to be or be construed as a further or continuing waiver of any such term, provision or condition or as a waiver of any other term, provision or condition of this License Agreement. No SQUARE ENIX customer service representative or any other personnel of SQUARE ENIX who interacts with you is legally empowered to bind SQUARE ENIX to any amendment or waiver of the terms of this License Agreement.

5.5 Entire Agreement. This License Agreement, together with the User Agreement, the Square Enix ID Agreement, the Privacy Policy, and any other terms of use relevant to your use of the Licensed Software, constitutes the entire understanding and agreement between the parties with respect to your use of the Licensed Software and supersedes any and all prior or contemporaneous oral or written communications with respect to the subject matter hereof, all of which are merged herein. This License Agreement shall form a part of your User Agreement and is expressly incorporated into that agreement by this reference. In the event of any conflict between this Agreement and the User Agreement, the terms of the User Agreement shall prevail; provided, however, that for all matters that are not covered in this Agreement, the terms of the User Agreement, the Square Enix ID Agreement, or the Privacy Policy (as applicable) shall continue to apply.

5.6 International Law. The United Nations Convention on Contracts for the International Sale of Goods shall not apply to this License Agreement.

Article 6: The following provisions shall apply to the American Region only:

6.1 U.S. Government Restricted Rights. The Licensed Software is provided with RESTRICTED RIGHTS. If this software is licensed by or for any unit or agency of the United States Government, then this software will be classified as "commercial computer software," as that term is defined in the applicable provisions of the Federal Acquisition Regulations and supplements (the "FAR"), including the Department of Defense ("DoD") FAR Supplement (the "DFARS"). This software was developed exclusively at private expense, and no part of this software was first produced in the performance of a United States Government contract. If this software is supplied for use by the DoD, this software is delivered subject to the terms of this Agreement and either (i) in accordance with DFARS 227.7202-1(a) and 227.7202-3(a), or (ii) with restricted rights in accordance with DFARS 252.227-7013(c), as applicable. If this software is supplied for use by a Federal agency other than DoD, this software is restricted computer software delivered subject to the terms of this Agreement and (i) FAR 12.212; (ii) FAR 52.227-19; or (iii) FAR 52.227-14, as applicable.

6.2 Export Rules. You agree that the Licensed Software will not be shipped, transferred or exported into any country or used in any manner prohibited by the United States Export Administration Act or any other export laws, restrictions or regulations (collectively the "Export Laws"). In addition, if the Licensed Software is identified as export controlled items under the Export Laws, you represent and warrant that you are not a citizen, or otherwise located within, an embargoed nation (including without limitation Cuba, Iran, Iraq, Libya, North Korea, Sudan, or Syria) and that you are not otherwise prohibited under the Export Laws from receiving the Software.

Article 7: DNAS AND PERIPHERAL DISCLAIMERS FOR PLAYSTATION®2 USERS

The terms of this Section 11 are applicable only to those Users accessing and using the Game and the PlayOnline Software from a PlayStation®2 computer entertainment system.

7.1 DNAS. In order to use the Game with a PlayStation®2 computer entertainment system, the User will access and use "DNAS" (Dynamic Network Authentication System), proprietary authentication software, servers and system created by Sony Computer Entertainment Inc. ("SCEI"). SEI is required to inform User of and obtain User's agreement to the following:

USER AGREEMENTS AND POLICIES

7.2 DNAS Disclaimer. The Software uses “DNAS” (Dynamic Network Authentication System), a proprietary authentication system created by Sony Computer Entertainment Inc. (“SCEI”). “DNAS” retrieves information about a User’s hardware and software for authentication, copy protection, account blocking, system, rules, game management, and other purposes. The information collected does not identify the User personally; provided, however, that a game publisher can combine this information with personally identifying information from the publisher’s records if the User provides the personally identifying information. Before providing any personal information to a publisher, a User should review the publisher’s privacy policy and terms and conditions of use and should not provide personally identifying information to a publisher unless the User first accepts the conditions of use and terms of the publisher’s privacy policy. SCEI and its affiliates cannot guarantee the continuous operation of the “DNAS” servers. SCEA shall not be liable for any delay or failure of the “DNAS” servers to perform. If you receive a message during login identifying a “DNAS” authentication error, please contact SCEI. For additional information concerning “DNAS”, visit your region’s PlayStation website (e.g., www.us.playstation.com/DNAS). In the event of a systems incompatibility or inoperability with “DNAS”, the sole liability of SCEI and their affiliates shall be limited to the repair or replacement of the affected User’s game software, console or peripherals, at the sole option of SCEI. SCEI, its parents, affiliates, and licensed game publishers shall not be liable for any delays, system failures, authentication failures, or system outages, which may, from time to time, affect online game play or access thereto.

SQUARE ENIX is not responsible for “DNAS”, and you agree that SQUARE ENIX shall have no liability or other responsibility for any claim or liability in connection with your use of or access to, or your inability to use or access, “DNAS”.

7.3 Peripheral Disclaimer. SQUARE ENIX MAKES NO PROMISE OR OTHER WARRANTY THAT THE GAME OR THE PLAYONLINE SOFTWARE WILL WORK PROPERLY WITH ANY PERIPHERAL DEVICE CREATED BY SCEA, INCLUDING, BUT NOT LIMITED TO, MEMORY CARD(S), NETWORK ADAPTORES AND MODEMS.

CUSTOMER SUPPORT

If you have warranty questions, or require technical or customer support, please visit:
<http://support.na.square-enix.com>

There you will be able to contact a representative live through our chat support system, view our hours of operation and review additional support details. You can also contact Customer Support at 310-846-0345. Please note that toll charges do apply when contacting us through phone support. For toll free service, please contact us through chat support or email.

**For information and services by Square Enix, Inc.,
go to www.square-enix.com/na**

NOTICE: The Product, this manual, and all other accompanying documentation, written or electronic, are protected by United States copyright law, trademark law and international treaties. Unauthorized reproduction is subject to civil and criminal penalties. All rights reserved.

LIMITED WARRANTY

The following warranty and support information applies only to customers in the United States and Canada, and only to original consumer purchasers of products covered by this warranty.

LIMITED WARRANTY

Square Enix, Inc. (“SEI”) warrants to the original purchaser of the enclosed product (the “Product”) that the media containing the Product (which includes any replacement media provided under this warranty) will be free from defects in materials and workmanship for a period of ninety (90) days from the date of purchase (the “Warranty Period”). SEI’s entire liability and your exclusive remedy under this limited warranty shall be, at SEI’s option, repair or replacement, without charge, of the whole or affected portion of any Product that proves to be defective in material or workmanship during the Warranty Period.

EXCLUSIONS FROM WARRANTY

This warranty applies only to defects in factory materials and factory workmanship. Any condition caused by abuse, unreasonable use, mistreatment, neglect, accident, improper operation, destruction or alteration, or repair or maintenance attempted by anyone other than SEI is not a defect covered by this warranty. Parts and materials subject to wear and tear in normal usage are not covered by this warranty.

IMPLIED WARRANTIES AND INCIDENTAL AND CONSEQUENTIAL DAMAGES

Under state or provincial law, you may be entitled to the benefit of certain implied warranties. ANY APPLICABLE IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WILL CONTINUE IN FORCE ONLY DURING THE WARRANTY PERIOD. Some states and provinces do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

NEITHER SEI NOR YOUR RETAIL DEALER HAS ANY RESPONSIBILITY FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RELATING TO YOUR USE OF THE PRODUCT, INCLUDING, WITHOUT LIMITATION, ANY DAMAGES FOR LOSS OF DATA OR LOSS OF PROFIT, OR FOR ANY INCIDENTAL EXPENSES, LOSS OF TIME, OR INCONVENIENCE. As some states and provinces do not allow the exclusion or limitation of incidental or consequential damage, the foregoing limitation or exclusion may not apply to you.

HOW TO OBTAIN WARRANTY SERVICE

To obtain warranty service, please send the defective Product, together with a copy of your original sales receipt, your return address, name and telephone number, should contact be necessary, and a brief note describing the defect to SEI at the following address: Square Enix, Inc., Customer Warranty, 999 N. Sepulveda Blvd., 3rd Floor, El Segundo, CA, 90245.

THE DEFECTIVE PRODUCT MUST BE POSTMARKED WITHIN NINETY (90) DAYS FROM THE DATE OF PURCHASE. PROOF OF PURCHASE IN THE FORM OF A DATED RECEIPT MUST BE INCLUDED TO OBTAIN WARRANTY SERVICE.

The shipping costs for sending the defective Product to SEI is a sole responsibility of the Customer. SEI will not be liable for any damage or loss that occurs during shipping. To minimize loss during shipping, you may opt to use a tracking method when shipping.